



Return Authorization Form

To initiate the Return Authorization process, please contact Technical Support at **1-800-255-6370** or send an e-mail to **techsupport@canberra.com**. If you have already contacted Technical Support please proceed with filling in the RAN (Return Authorization Number) request information below.

Call Notification Number:

Does your repair require the item(s) to be furnished as a "Basic Component" requiring a Commercial Grade Dedication as described in EPRI guide NP-5652 and NCIG-07?

Yes No

Bill To:

Primary Contact: _____
 Company Name: _____
 Address: _____
 Address Line 2: _____
 City: _____
 State / Zip Code: _____ / _____
 Telephone: _____
 Fax: _____
 Email: _____

Ship To:

Same as Bill To Information

Primary Contact: _____
 Company Name: _____
 Address: _____
 Address Line 2: _____
 City: _____
 State / Zip Code: _____ / _____
 Telephone: _____
 Fax: _____
 Email: _____

QTY	MODEL #	SERIAL #	DESCRIPTION OF PROBLEM (in detail)

Warranty Repair
 Enter Original Order No.

Billable
 Enter Purchase Order No. or MC/VISA

Service Contract
 Enter Contract No.

Calibration **Repair**

List QA Documents Required (if applicable)

FOR INTERNATIONAL:

END USE: _____

END USER: _____

NOTE: To ensure compliance to hazmat regulations all batteries must be removed from your unit prior to shipping.

After completing, please save the form and return to:
techsupport@canberra.com

